



***Ruby Ranch Internet Coop
Colorado
July 2001 - June 2002***

July 16, 2002

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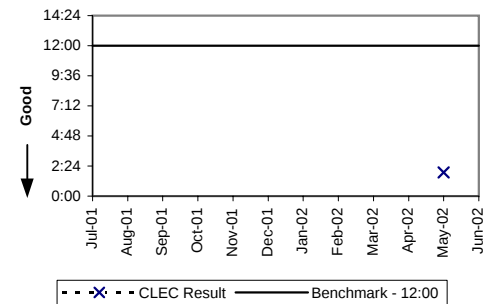
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PO-3 - LSR Rejection Notice Interval

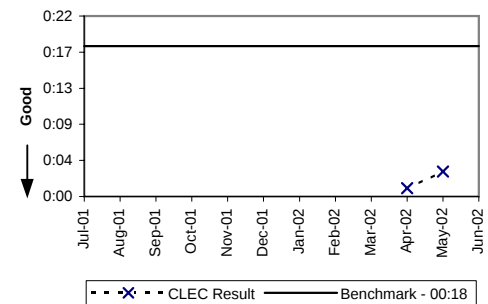
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	1:53	1	1:53	
Jun-02				



LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

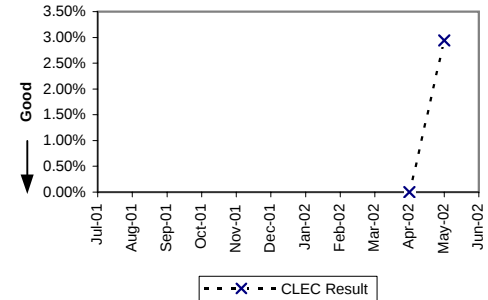
Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	0:03	4	0:01	0:01
May-02	0:34	11	0:03	0:02
Jun-02				



PO-4 - LSRs Rejected

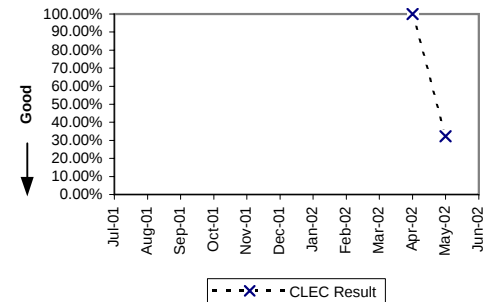
LSRs Rejected for IMA - Rejected Manually (Percent) Product Aggregate (PO-4A-1) (Diagnostic)

Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	0	4	0.00%	0.00%
May-02	1	34	2.94%	16.90%
Jun-02				



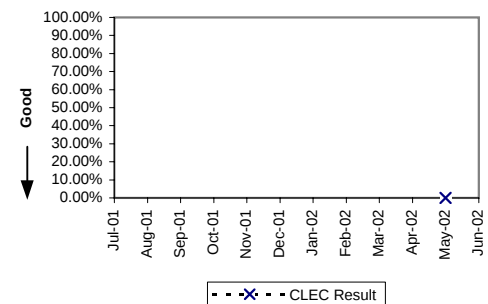
LSRs Rejected for IMA - Auto-Rejected (Percent) Product Aggregate (PO-4A-2) (Diagnostic)

Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	4	4	100.00%	0.00%
May-02	11	34	32.35%	46.78%
Jun-02				



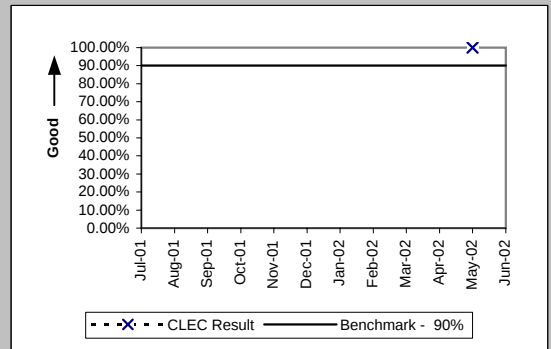
LSRs Received via Facsimile (Percent) Product Aggregate (PO-4C) (Diagnostic)

Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	0	1	0.00%	0.00%
Jun-02				



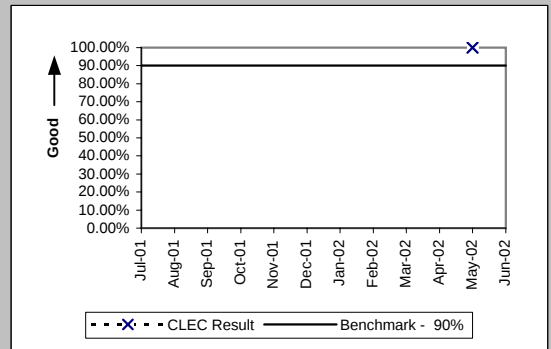
PO-5B-1 - FOCs On Time for Electronic/Manual LSRs Received via IMA GUI (Percent)

Unbundled Loop Aggregate (PO-5B-1 (b)) (Benchmark)				
Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	22	22	100.00%	0.00%
Jun-02				



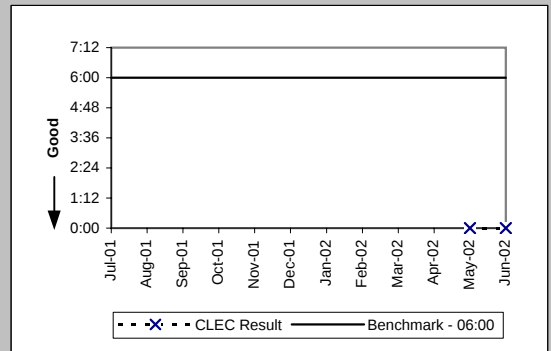
PO-5C - FOCs on Time for Manual (Percent)

Unbundled Loop Aggregate (PO-5C -(b)) (Benchmark)				
Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	1	1	100.00%	0.00%
Jun-02				



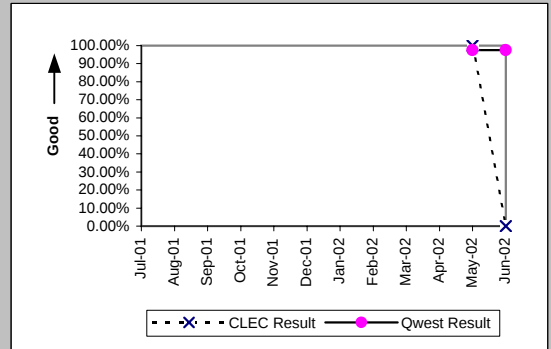
PO-6 - Work Completion Notification Timeliness

All (Hours:Minutes) (PO-6A) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	0:02	13	0:00	0:00
Jun-02	0:00	1	0:00	



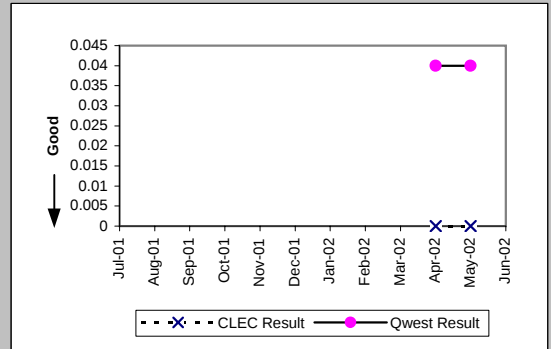
PO-7 - Billing Completion Notification Timeliness

All (Percent) (PO-7A ,C) (Parity)									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02	13	13	100.00%	0.00%	381577	391517	97.46%	-0.58	-1.35
Jun-02	0	1	0.00%	0.00%	346978	355969	97.47%	2.24	0.36



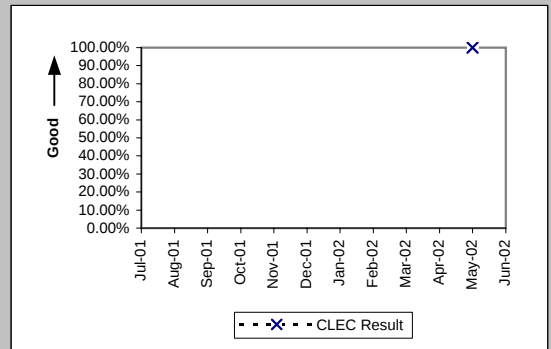
PO-15 - Number of Due Date Changes per Order

All (PO-15) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02	0	1	0.00		2312	60382	0.04	-0.17	-1.1
May-02	0	15	0.00	0.00	2886	66971	0.04	-0.69	-1.42
Jun-02									



OP-3B - Installation Commitments Met (Percent) - Dispatches outside MSAs

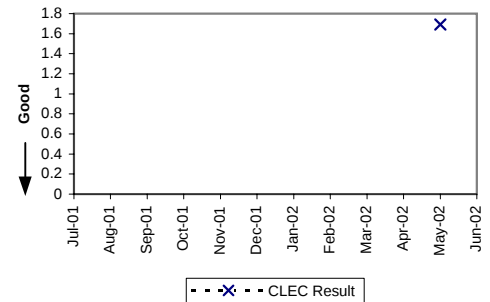
Sub-Loop Unbundling (Diagnostic)				
Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	13	13	100.00%	0.00%
Jun-02				



OP-4B - Installation Interval (Average Days) - Dispatches outside MSAs

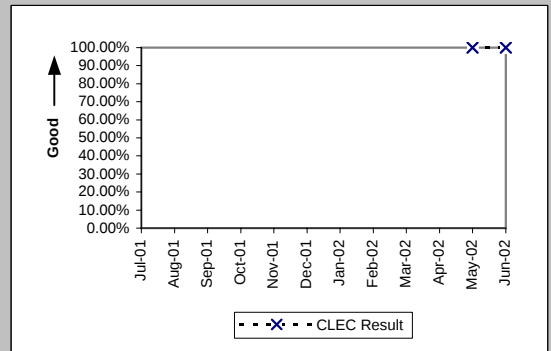
Sub-Loop Unbundling (Diagnostic)

Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	22	13	1.69	0.48
Jun-02				



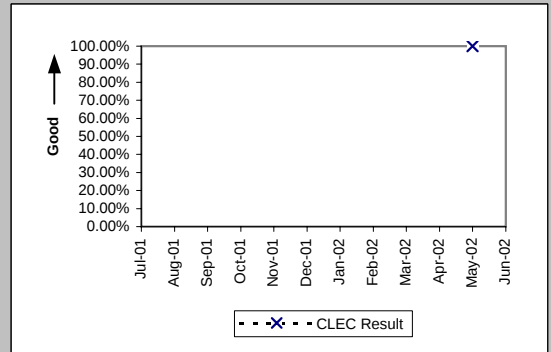
OP-5 - New Service Installation Quality (Percent)

Sub-Loop Unbundling (Diagnostic)				
Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	7	7	100.00%	0.00%
Jun-02	7	7	100.00%	0.00%



OP-5* - New Service Installation Quality (Percent)

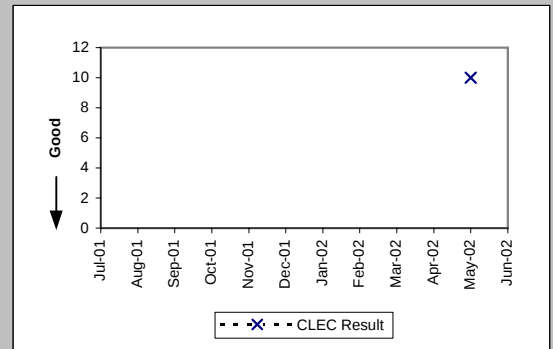
Sub-Loop Unbundling (Diagnostic)				
Date	Numerator	Denominator	CLEC Result	Standard Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	7	7	100.00%	0.00%
Jun-02				



*Results exclude No Trouble Found and Test OK reports unless QWEST trouble is found on another report within 30 days of the original report. A 30-day window necessitates reporting a month behind

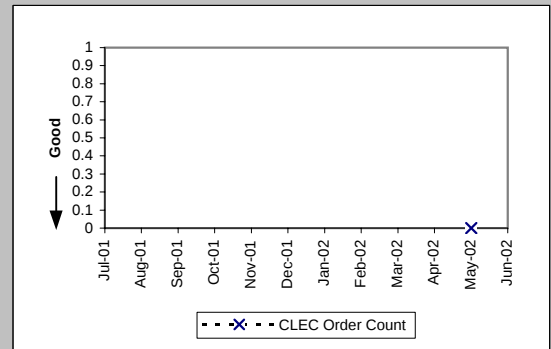
OP-15A - Interval for Pending Orders Delayed Past Due Date

Sub-Loop Unbundling (OP-15A) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	10	1	10.00	
Jun-02				



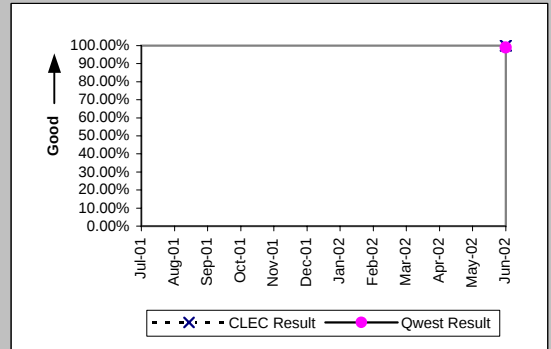
OP-15B - Count of Pending Orders Delayed for Facilities Reasons

Sub-Loop Unbundling (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0



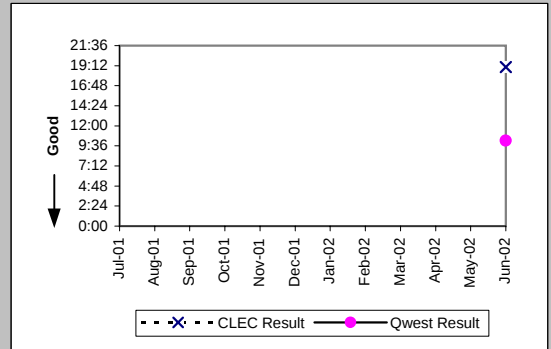
MR-4A - All Troubles Cleared within 48 Hours (Percent) - Dispatches within MSAs

Date	Business (Parity)								
	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	1	1	100.00%	0.00%	2348	2373	98.95%	-0.1	-1.06



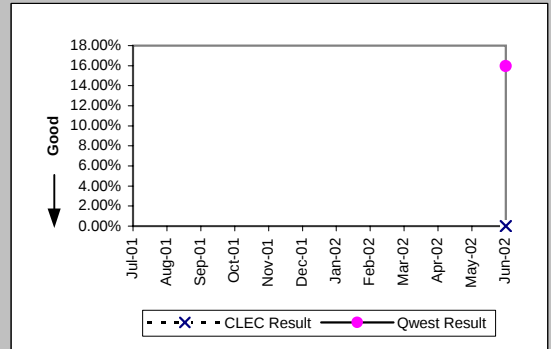
MR-6A - Mean Time to Restore (Hours:Minutes) - Dispatches within MSAs

Date	Business (Parity)								
	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	19:01	1	19:01		24298:48	2373	10:14	0.81	-0.51



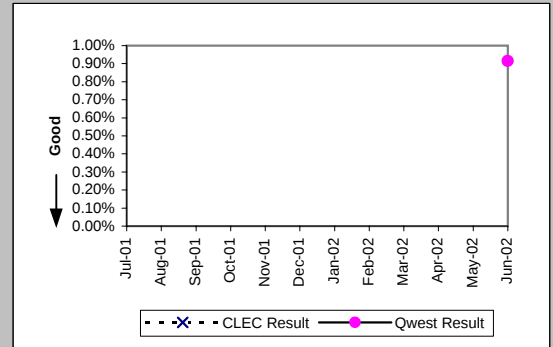
MR-7A - Repair Repeat Report Rate (Percent) - Dispatches within MSAs

Date	Business (Parity)								
	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	0	1	0.00%	0.00%	389	2438	15.96%	-0.44	-1.26



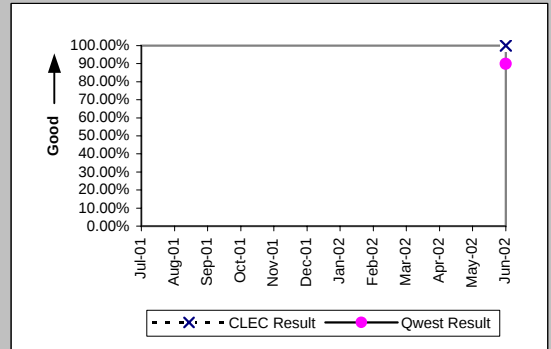
MR-8 - Trouble Rate (Percent)

Date	Business (Parity)								
	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	1	0			4356	476543	0.91%		



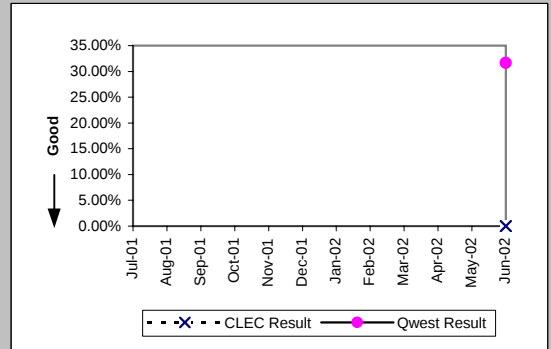
MR-9A - Repair Appointments Met (Percent) - Dispatches within MSAs

Date	Business (Parity)								
	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	1	1	100.00%	0.00%	2190	2438	89.83%	-0.34	-1.2



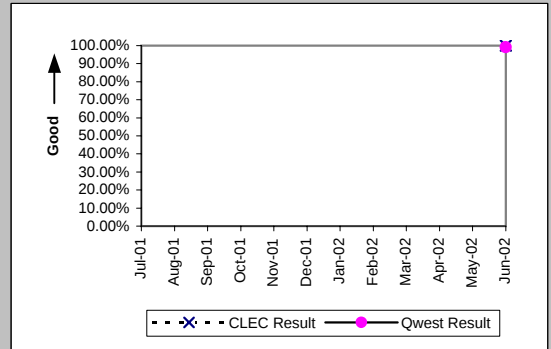
MR-10 - Customer-Related Trouble Reports (Percent)

Date	Business (Diagnostic)								
	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	0	1	0.00%	0.00%	2017	6373	31.65%	-0.68	-1.41



BI-3 - Billing Accuracy - Adjustments for Errors

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	1743.35	1743.35	100.00%		125493010	126728173	99.03%	-4.14	-3.52



BI-4 - Billing Completeness

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	13	13	100.00%	0.00%	358445	361238	99.23%	-0.32	-1.19

